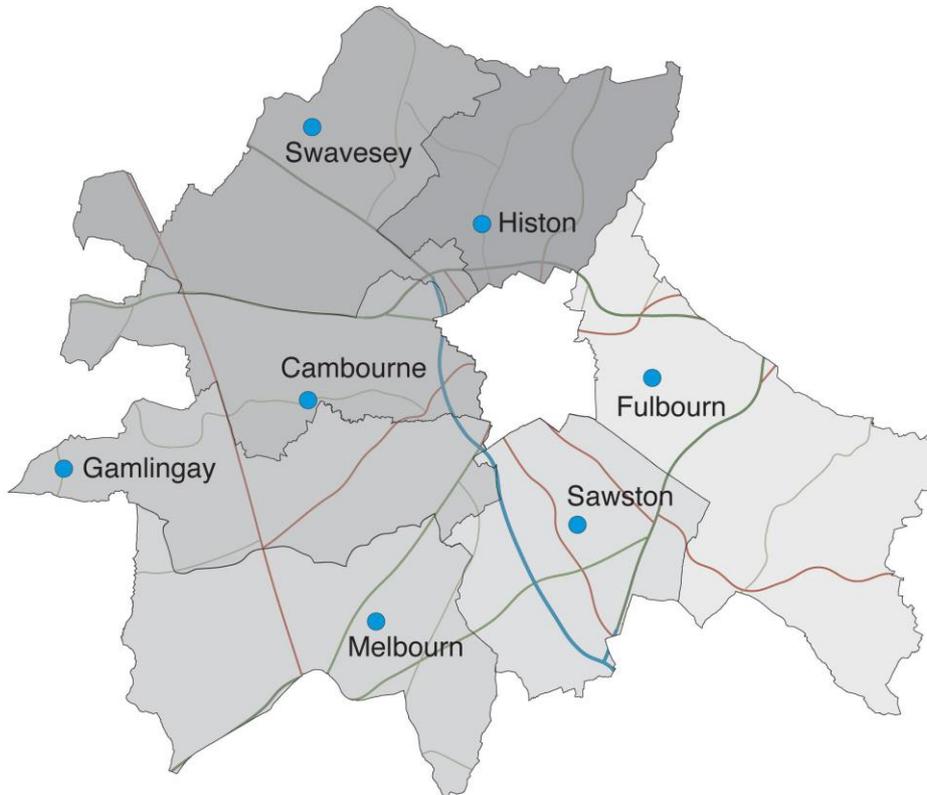




Sawston Area Meeting

Wednesday 21st October 2015



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Cambridgeshire

1. **Welcome!**

This document is presented prior to the next public meeting for the Sawston area to be held on Wednesday the 21st of October at Sawston Village College at 7:30pm.

Please note the venue has changed from that originally promulgated.

Please use the main entrance off New Road, Sawston.

Crime and ASB data is presented in a table at the end of the document and further information for your neighbourhood can also be found at www.police.uk and can be accessed by anyone.

The aim of a panel area meeting is:

- For the Police to highlight trends in crime and anti-social behaviour, and be available to discuss these in a public forum.
- Listen and take note of concerns presented by individuals, parish councils, volunteer organisations such as Neighbourhood and Speed Watch, elected members and other residents or local associations.
- For the panel to decide areas of concern for the community and Police to consider prioritising as part of local Policing.
- To provide an update on the actions taken in regards to chosen priorities or other emerging trends.

2. **Update from Inspector Isley: This will be given verbally on the night**

3. **Update on current neighbourhood issues and local concerns:**

At the last panel meeting in June the main issues raised by those attending was parking.

Chief Inspector Sutherland explained that the priority for officers and PCSOs, in line with the priorities set by the Crime and Disorder Reduction Partnership, had to be protection of the vulnerable, in particular in relation to child sexual exploitation; domestic abuse; crimes targeted at elderly or vulnerable such as rogue trading, scams or internet fraud and human trafficking offences.

Inconsiderate parking where no risk of serious harm existed could not be prioritised above the CDRP priorities; all incidents where someone is killed or seriously injured (KSI) on our roads are reviewed and there have been no such incidents in the past two years where inconsiderate parking has been a significant factor.

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This is not to say that we will never take action where we come across such offences and time permits however we cannot make it a priority.

The panel attendees then asked the police to consider what options were available to the community to deal with the problem themselves.

As a result of this a further meeting was arranged on the 6th of August and representatives of all the villages were invited to attend.

At the meeting various options were discussed but the one recommended and agreed on the night was to consider setting up a Community Parking Fund where villages could make a contribution for a PCSO to be deployed to deal with parking issues outside of their normal duty time on voluntary overtime.

As a guide the figure of a £1,000 was used to show how that would buy 42 hours of PCSO time and it was suggested this could be spread over 6 months. There was an option for smaller villages to syndicate with others to share the cost. The Constabulary has absorbed administration costs to assist the parishes.

To date 5 villages from this panel area have indicated the wish to put money into the fund and we will shortly be contacting their representative to complete the arrangements and hope to have the scheme up and running by early November.

Over the last 4 months there have been 17 referrals regarding vulnerable adults for the officers from the Complex Cases Team and PCSOs to follow up. There have been 10 investigations commenced in relation to situations involving anti-social behaviour between neighbours that has reached a point where serious impact on the well-being of one or more parties has taken place.

In relation to Child Sexual Exploitation (CSE); PC Parkin has been working with groups of students from Sawston Village College who have been chosen as ambassadors to share information with their peers. She attended all year group assemblies at Linton Village College in June and gave a talk on the dangers of sharing explicit photographs over the internet, and on the 18th of June together with PS Davidson, PCSO Wiseman and the crime prevention officer Rachel Carr ran a PSHE day for year 8 pupils focusing on keeping safe and assessing risk. PCSO Fisher has just taken on the responsibility of working alongside a representative from the Community Safety Partnership to coordinate the roll out of a play about CSE, called Chelsea's Choice, to Village Colleges across South Cambridgeshire in spring 2016.

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In relation to ASB in green spaces PCSO Hajredini has been liaising with Teversham Parish Council in relation to complaints about the skate park in Borley Way. The skate park installed this year has been very well attended by youths from the village and further afield. The location is adjacent to a housing estate where the backs of the houses overlook the skate park, and this resulted in the near neighbours objecting to the noise the youths make when using the equipment. PCSO Hajredini received emails from both residents and parish clerk/council regarding this issue. A meeting was suggested where local residents could meet with representatives from the parish council to discuss a way forward so that everybody understands the concerns. The meeting was held on a Saturday afternoon on the park itself, and involved around 20 residents, the parish clerk and after some persuasion 4 youths joined the group and discussed the complaints that the residents were making. The youth put their point across and the residents did the same. The youths admitted that they didn't realise their behaviour (loud music and some bad language) was upsetting some people and promised to be more thoughtful in the future. Working with the parish council and residents the skate park now has a notice stating the park closes at 21:00 which has assisted PCSO Hajredini and colleagues being able to move the youths on in the evenings so as not to upset nearby residents. To date there have been no further complaints regarding the skate park.

PCSO Kendall has been working with Sawston Parish Council to try and address issues at the recreation ground in Mill Lane. A group of teenagers have been gathering there and leaving litter, including on more than one occasion broken beer bottles. There has also been damage caused to sport's equipment, graffiti on the Pavilion and on one occasion a broken window. This has caused issues for other users of the facilities including a young child who got a piece of glass lodged in his knee. This has been an ongoing problem for some time and the Council installed CCTV last year to try and deter or identify those responsible. One male was identified from CCTV smashing a bottle and he has been issued with a Community Protection Notice warning banning him from all recreation grounds in Sawston. He has breached this notice and we are liaising with South Cambridgeshire District Council to agree what further action we take. They are considering taking out a Public Spaces Protection Order for the recreation ground with the condition that no alcohol is allowed on the site.

An issue raised by Ickleton and Sawston representatives is the group of travellers' caravans that have recently alternated between the 2 green spaces off the 1301 at either end of Sawston village.

Residents have also expressed concern mainly via the Sawston Facebook page.

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The police have been working with the representative from the County Council, George Hay, who deals with unlawful encampments on the highway, assisting with obtaining details of the families and monitoring and responding to any reports of anti-social behaviour. Possession orders have now been obtained for both spaces and these last for 2 years, meaning that during that period any new encampment can be served with a notice to quit without having to go to court. There is still a requirement to enlist the services of the bailiffs and they in turn have to serve notice to quit, a process that in total can take up to 2 weeks.

In June PCSOs Hajredini and Kendall were made aware of a suspicious vehicle in Pierce Lane, Fulbourn. A local resident had seen the vehicle and thought it was suspicious after reading about burglaries in the area the week previous via e-cops. On checking the vehicle they noticed articles that could be used to force entry into premises and then 3 males were spotted heading towards the vehicle and then turning away when they saw the officers. PCSO Kendall chased after them and caught one and the other two were eventually tracked down by police colleagues with the assistance of the helicopter. Property from 3 burglaries that had occurred that day in Fulbourn was found in possession of the males who were eventually charged and convicted for the offences.

Operation Oaklands

Since our last panel meeting the PCSOs have been in the villages of Sawston; Fulbourn; Balsham and Teversham as part of Operation Oaklands, the South Cambridgeshire crime prevention initiative. As well as going door to door offering crime prevention advice the PCSOs have identified locations where numbers of people can be spoken to and offered advice and the opportunity to buy crime prevention materials such as Smart-Water and shed alarms.

Across the whole of South Cambridgeshire between December 2014 – August 2015 we have sold the following to local residents:

524 Smartwater kits
228 Shed alarms
84 Window alarms

Crime Prevention

Panel report June to September 2015

Business Crime – SCBW Officer – PCSO Leanne Fisher
Community Safety – Crime Reduction Officer – Rachel Carr

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South Cambs Business Watch - Leanne Fisher

I have settled into the role of South Cambs Business Watch Officer since starting in February this year.

The main purpose of this role is to identify victims of business crime, sign them up to the SCBW scheme, offer crime prevention and security surveys if required. Keep businesses up to date with business crime and crimes trends, working with those businesses who have been victims and identifying repeat victims.

We now have **335** members signed up to the SCBW scheme.

Work between the period of June to September includes the following:-

Weekly - Business Crime updates are sent out to all SCBW members, Country Side Watch, Rural Crime Team and Crime Reduction officers. Also media alerts on twitter and the blog are sent out when there are trends in crimes. i.e. Transit Van tool Thefts, Catalytic Converter Thefts and Tack/Equestrian thefts

The main types of business crime being targeted over this period are:-

- Building sites – out buildings, porta cabins, metal containers holding power tools and generators inside.
- Businesses with Mercedes Sprinter vans for Cat Converter thefts.
- Business burglary – a range of different businesses, car garages, retail shops, catering companies, schools, hairdressers, stables and business park premises.

I Work with PCSO's on their beat areas looking at Businesses in their areas.

22 x Business security surveys have been carried out to victims of business crime – (most of which are written up and sent out to victims). Plus two follow up visits to priority case businesses.

37 x other victims of business crime written to, advising of SCBW scheme, offering crime prevention advice and surveys.

7 x security surveys carried out- not business related - (some with Rachel Carr) – From these visits 2 referrals to the Bobby Scheme were made after identifying vulnerable adults following visits to addresses in Swavesey and Whittlesford.

I continue to work with Ellen Muirhead of Cambridgeshire Countryside Watch (1/2 days a month) visiting South Cambs Businesses, promoting SCBW and CSW. We visit and provide reassurance for existing members of both schemes. 2 referrals made to Countryside Watch, who have since joined the CSW scheme. Working with PCSO Gemma Dear (Rural Crime PCSO) and sending out rural crime alerts if related to business crimes.

2/9/2015 – attended Seminar on Vehicle Crime – gained knowledge on plant/farm vehicle/motor vehicle thefts. Also presentation from Tracker – the knowledge of the

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Tracker system helped with the investigation of a crime on 4th September (Papworth Everard) which resulted in a Stolen Audi being recovered.

Drafting and producing crime prevention materials specific to crime trends.

July/August 2015 – saw a series of Catalytic converter thefts from businesses on Industrial Estate/Parks. During this period Sawston, Bar Hill, Waterbeach, Harston were targeted. Investigations found Royston area was also targeted. Business Watch message, Ecops, and a feat in local newspapers, plus Truckpol magazine were carried out. Also a Cat Theft security information sheet was put together

Also in July 2015 – we saw a series of vehicle thefts. 4 Ford vehicles were stolen without keys from and near Whittlesord Railway Station. This happened between the 30th June to 15th July. Investigations found this as a national issue with clone type key-fobs being available online. Business Watch message, e-cops message sent out, media press release, flyers put out on all vehicles in car park and Royston Rd are. Flyers to all residents in Royston Rd.

August 2015 – saw an increase in theft from motor vehicles, namely Transit vans, whereby power tools are taken from inside. Some vehicles showing no signs of forced entry. Intelligence suggested that there is a master key that can be used on Ford models. A number of villages in South Cambs were targeted including some Hotel car parks. Business Watch updates sent out, e-cops, tweets and blogs.

Schools - we are presently looking into security at schools, in light of 8 schools in the South Cambs area being targeted. 1 x attempt burglary, 2 x burglary, 5 x shed/outbuilding burglary. These have happened between June and early October. The areas targeted were Cambourne, Shelford, Babraham, Comberton, Foxton and Impington,

Community Safety – Rachel Carr

My role is predominantly working with individual victims of crime especially victims of burglary and theft, to provide security and crime prevention advice. I also give security talks to local groups and clubs. I work with partner organisations such as The Bobby Scheme, The Fire service, Cambridgeshire Trading Standards, and District council teams. I also work together with the Business Watch Officer to provide security advice and support to victims of business crime.

Victims of Scam mail

In July, I conducted a number of visits to victims of scam mail across South Cambs. together with local PCSO's and Trading Standards Officers. These victims were identified by the National Scams Team, following a raid on a P.O. Box used by a scam company. Scam mail victims can become very isolated and vulnerable, as once they reply to one company their details are passed on and the number of mailings increases. This can be anything from miracle health cures, vitamins, toiletries, or prize drawers. Any victims that

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needed further help or advice were referred as appropriate. Any scam mail the victims still had was removed, so this could be analysed by Trading Standards Officers.

Trailer Thefts

During August and early September there were a number of trailer thefts. These occurred in Hatley, Gamlingay, Dry Drayton, Caldecote, and Swaffham Prior. Ecops messages, and a blog article were produced as well as media messages by the Rural Crime PCSO.

Caravan thefts from storage sites

Between May and June this year a number of caravans were stolen from storage sites, including Cambridge Rd, Newton. The caravan had a tracker installed and was later recovered in Bournbridge, Essex. Caravans were also stolen from a storage site Hunts Rd Duxford, and Church Street, Steeple Morden.

Other thefts occurred in East Cambs early July Swaffham Rd, Burwell, and in May two caravans were stolen from a tourist park in Willingham

A press release was sent out, plus a blog article, Ecops alert and interview with BBC Radio Cambridge.

Car battery theft

Thefts of car batteries, from recycling centres May and June. This had been picked up initially in East Cambs. and there were subsequent offences across South Cambs., including Thriplow, Milton, and Impington. Ecops message sent out for Business Watch members and farms/ rural businesses.

I have carried out 23 surveys for victims of crime such as burglary, and 6 crime prevention visits, as well as attending the majority of Business Crime surveys.

I also assisted with some Internet Safety presentations at Linton Village College 18 June this year, as part of their PHSE programme. On 12 June I delivered a Crime Prevention Talk in Harston village for a local retirement club.

I have sent out a number of Ecops alerts, and written blog articles over the past few months regarding fake gold ingots, thefts of car batteries, trailer thefts, caravan thefts, and plant theft.

Rural Crime update – Gemma Dear Rural Crime PCSO

Report for Cambridgeshire Rural Crime – June to September;

The trailer theft issue that seems to have quietened down; a number of trailers mainly for Williams and Brian James have been stolen and they have been flat bed, horse trailer, livestock and some that have been adapted to suit the purpose of work.

These offences mainly occurred in South Cambs area but also Huntingdon and Fenland. Messages and alerts were sent to all CCW members, NFU and NaVCIS who also notified the ports.

None of these items have been found but there is some intelligence that is being worked on by our Intelligence Bureau.

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The Cross border Team covering Peterborough, Northants, Lincs, and Leicester visited some locations in their force areas previously known for trailer theft but nothing found this time.

Hare coursing has started and it has started early this year. From July we have seen a steady flow of incidents and it's been the last week where these incidents have raised due to the wet weather making the ground better for the dogs. We are deploying officers for dedicated hare coursing patrols where possible and they are hitting the areas that are our flagged hotspots from last season. Local officers are still attending and the Rural Crime Team officers will be a point of contact for specialist knowledge and advice if they are unable to attend.

When offenders are caught we will look to report them and seize their vehicles

Training is ongoing for officers to assist them and this will be available through internal police systems.

Op Armitage is ongoing. Lots of 'Arson Watch' signs have been given out again this year and joint agency working continues. 2 stacks have been on fire and both were classed by the Fire Service as deliberate. One in a village near Huntingdon and another in Staploe, Beds. Beds Police are taking on the Staploe fire investigation and a couple of youths names have been put forward.

4 males have recently been arrested for offences connected to diesel theft. They were found by officers in Farcet and Wisbech. HMRC have been notified and working with the OIC's on these cases. The vehicles were also seized.

In general diesel theft directly affecting tanks in farms or machinery is quiet at the moment in this county.

Our Rural Specials have been doing some late / night patrols specifically targeting lamping.

We have received a number of reports from land owners in the villages along the A14 corridor to Northants of damage caused to fields which has been found the next morning. An interesting incident took place near Woolley where 2 vehicles were spotted on fields and despite valiant efforts by officers attending they escaped by driving across fields and ditches to get away. Some good intelligence came from that incident and further enquiries are ongoing.

The fish poachers in Duxford that were caught on the last update. 2 have been to court and heavily fined and the other is being called back up in the near future. Once we can give the full result we will let you know.

Business continues as normal within the Tac Team which the RCT are part of, with various warrants for the different departments within the constabulary. DAISU, RIT, Local commands and the FIO's.

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Day shift and night shift action days are planned targeting directly fuel theft working with HMRC.

4. Update from partner agencies

From Brian Robbins Speedwatch Coordinator:

The Speedwatch numbers for the last three months in south Cambs Policing area are as follows.

Total number of vehicles checked (July, Aug, Sept)	17175
Total of vehicles reported over limit 10%+2mph	1127
Letters to traceable owners	903

Percentage of speeding vehicles

July	6.54%
August	5.75%
September	4.38%

New South Cambs speedwatch teams brought into the scheme in the same 3 months 10

Update from Rebecca Avery from Police and Crime Commissioner's Office in relation to 101 service.

The number of calls received by the 101 call centre is around 30,000 per month. The percent that are answered within 30 seconds is around 95%. The trouble comes when the calls are transferred to the appropriate call handler. I am aware that there can be considerable delay in answering these calls and this is where I am focussing my attention. There is an average wait time of 5 minutes and around 15 to 20 percent are abandoned after 30 seconds.

The management of the 101 service, including staffing levels, is an operational matter and is the responsibility of the Chief Constable. However, I have made it clear that the current level of performance is not acceptable and I asked him to bring some recommendations to me on how performance can be improved.

I am pleased to say that we have agreed a number of improvements to strengthen the service. This includes:

- The recruitment of 10 additional 101 call handlers
- Upgrading the Interactive Voice Response (IVR) system allowing callers to be routed to their required destination in a more timely and efficient manner. It will

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include improved options to route calls direct to officers, reducing demand on 101 staff and therefore reducing waiting times.

- Installing a Queuebuster system, which having notified the caller of their wait time and queue placing, will give callers the option of a ring back. Their place in the queue will be retained. This should reduce the number of callers that hang-up as they do not have to wait on the phone.

Below is the details of a portal that can be used to report matters via the internet as an alternative to using the 101 service

<https://nimbus.r.eastern-region.net/news/Pages/Self-service-portal-launch-.aspx>

5. Date of next panel – To be confirmed

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